

**PROJECTION COMPLETION SURVEY RESULTS**  
**5000 Building Remodel**  
**September, 2007**

As part of the continuous improvement goals of the college, a survey was conducted to determine the satisfaction level from the faculty and staff of the 5000 Building. The resulting data is listed as follows:

**Remodel to BOA 5000**

Respondents: 10      100%  
 Surveys sent: 10

Please circle the appropriate number (5 - Excellent, 4-Above Average, 3-Average, 2-Below Average, 1-Poor).

Appearance:

Walls:	1 ( )	2 ( )	3 ( )	4 (4)	5 (6)	N/A ( )
Ceiling:	1 ( )	2 ( )	3 (2)	4 (1)	5 (7)	N/A ( )
Carpet/Tile:	1 ( )	2 ( )	3 (1)	4 (1)	5 (8)	N/A ( )
Woodwork:	1 ( )	2 ( )	3 (2)	4 (3)	5 (5)	N/A ( )

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**1-Poor   2-Below Average   3-Average   4-Above Average   5-Excellent   N/A**

Comments:

- The trim paint on the BPG lab (5220S) is smudged- other than that, things look great and we appreciate the effort to repaint our accent wall!
- Everything was perfect from day 1.
- Cracks in the walls have paint globs here & there between the panels (my dad was a perfectionist & he was a deadly inspector).

Were the telephone services/data services completed to your satisfaction?

1 ( )   2 ( )   3 ( )   4 (2)   5 (8)   N/A ( )

Comments:

- I was amazed how quickly the phones were installed.
- However, we encountered some slowness in getting an analog line installed for fax service, but this was not facilities managements fault.

Were electrical modifications completed to your satisfaction?

1 (1)   2(1)   3( )   4( )   5 (8)   N/A ( )

Comments:

- The outlets and computer lines installed too low – no one measured our desks

Were Facilities personnel helpful to you during the project?

1 ( ) 2 ( ) 3 ( ) 4 (1) 5 (9) N/A ( )

Comments:

- Exceptional!
- They were Superb!
- They are GREAT!

Were Facilities personnel courteous?

1 ( ) 2 ( ) 3 ( ) 4 (1) 5 (9) N/A

Comments:

- Of course! They always are.
- Excellent!
- Could not have been any better!
- Exceptional, again!

Was the move completed to your satisfaction?

1 ( ) 2 ( ) 3 ( ) 4 (2) 5 (8) N/A

Comments:

- Our move to the temporary offices was fast & smooth. The move back was the same.
- The entire staff was very efficient – both facilities and IT

Do you feel that your input was important to the project leaders?

1 ( ) 2 (1) 3 ( ) 4 ( ) 5 (6) N/A (3)

Comments:

- Didn't have much input. I felt either myself or Marilyn should have been on the committee for our rooms.
- They kept us close to our offices. Which really cut down on trips "back & forth."
- Yes, they were very responsive.

Was the project completed in a timely manner?

1 ( ) 2 (2) 3 (1) 4 (2) 5 (5) N/A ( )

Comments:

- Two months later than originally planned
- Again, for what they had to accomplish it was a miracle we got moved in when we did.

What should have been done differently?

- The only thing I can think of to suggest is to get a sign for the bathroom door. “Occupied by construction workers” --otherside-- “occupied by female staff”. If there were a sign to flip back & forth it might be less stressful to be in the bathroom while construction is going on.
- We understand the magnitude of the project & the delays but we wish we could have had closer & more frequent communication. Other than that we were very happy about everything.
- More information on how to start the process. i.e.... work orders and who to call.
- I felt the communication could have been much better. Someone should have taken all the time to measure the desks so that all the work to the electrical & computer lines weren't a waste of time and needing to be redone. Overall, I'm happy with the construction, but the misplacement of the outlets & lines a sore spot.